A picture containing drawing

Description automatically generatedAmjad Alsabagh A blurry photo of a sign

Description automatically generated [Amjad.alsabagh@Ryerson.ca](mailto:Amjad.alsabagh@Ryerson.ca) Amjxd

Business Technology Management Student

**TECHNICAL SKILLS**

|  |  |  |  |
| --- | --- | --- | --- |
| * Python | * Java | * C/C++ (In Progress) | * SQL |
| * R | * HTML/CSS/JS | * Microsoft Office | * UML |

**EDUCATION**

**Ryerson University, Ted Rogers School of Management September 2017 – April 2022**

Bachelor of Commerce, Business Technology Management (Co-op)

* Dean’s List – 2020, 2021

**Ryerson University, Chang School of Continuing Education January 2021 - August 2022**

Computer Programming Applications, Certificate

**WORK EXPERIENCE**

**TD Canada Trust** – Remote **April 2021 – August 2021**

*Insider Risk Analyst*

Work-term Evaluation: **OUTSTANDING / EXCELLENT**

* Created an automated process that involves ingesting data into the team database.
* Created process maps and documentation on how to update team database with new data.
* Manually triaged and investigated Data Loss Prevention (DLP) incidents of TD’s insider population.
* Analyzed data trends that were used to further improve the effectiveness of TD’s Splunk Enterprise system.
* Created RACI Models for the Insider Protect Program’s key operations.

**Ontario Government –** Guelph, ON **January 2021 – April 2021**

*Business Analyst*

Work-term Evaluation: **EXCELLENT / EXCELLENT**

* Developed strong analytical skills to identify, analyze and assess information needs of clients.
* Utilized knowledge in computer technologies including operating systems, networks, databases and collaboration tools.
* Explained technical solutions to non-technical staff.
* Designed a variety of UML diagrams and models using Microsoft Visio.
* Developed a Python script that connected to Oracle Databases and converted tables into JSON format.

**CGI -** Markham, ON

*Project Control Officer* **April 2019 – January 2020**

Work-term Evaluation: **EXCELLENT / OUTSTANDING**

* Created financial budgets and forecasts using Microsoft Excel
* Focused on developing and improving current business processes to maximize efficiency and overall performance
* Communicated with resources on projects to ensure that the day-to-day administrative tasks are being completed accurately and in a timely manner.
* Created financial invoices and communicated directly with the client to ensure client satisfaction on the financial end is met.